觀光餐旅專業英文規劃師-學科題庫 500 題

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華夏國際經管範問有限公司 Huashia International Consultant Co., Ltd. http://www.ceoic.com.tw 台南市北區西門第三段159號12樓之3 TEL:06-2207665 FAX:06-2207652

選擇題(單選):

一、餐廳英文-176

- 1. (<u>3</u>)How much does the continental breakfast <u>?</u> (1)spend(2)buy(3)cost(4)price
- 2. (<u>4</u>)We look forward to _____ you this evening.(1)look(2)saw(3)see(4)seeing
- **3.** (<u>1</u>)I don't like the music. I'd _____ a table in the corner. (1)prefer(2)favorite(3)had(4)set
- 4. (<u>4</u>)I'll take the garden salad. What kinds of ______ do you have ? (1)toppings(2)seasonings(3)garnishes(4)dressings
- 5. (<u>3</u>)Please sign your name ______ the bottom of the bill.(1)for(2)on(3)at(4)in
- 6. (<u>3</u>)In some restaurants, they do not _____ credit cards.(1)ask for (2)care for(3)accept(4)need
- 7. (<u>1</u>)I must ______. Lobster bisque is not available.(1)apologize(2)sorry(3)apology(4)sad
- 8. (<u>2</u>)Would you care for _____? We have cherry pie and strawberry ice cream.(1)drink(2)dessert(3)appetizer(4)starter
- 9. (<u>3</u>)May I _____ you to your seat ? (1)take(2)carry(3)show(4)bring
- 10. (<u>1</u>)Cold hors d'oeuvre is ______ at the beginning of the meal.(1)served(2)had(3)checked(4)brought
- 11. (<u>2</u>)Would you like your steak ______ a baked potato or French fries ?
 (1)by(2)with(3)for(4)between
- 12. (4)Most varieties of Sherry are _____ in Spain.(1)make(2)product(3)brewed(4)produced
- 13. (<u>3</u>)He handled the drinking glasses with care, because he _____ breaking them.(1)is sure(2)is put through(3)is afraid of (4)is not
- 14. (<u>1</u>)I have ______ a table for five persons for tonight in my name.(1)reserved(2)provided(3)watched out(4)taken away
- 15. (<u>4</u>)The bill, please. I'd like to _____ now.(1)sell(2)cost(3)buy(4)pay
- 16. (2) What time is breakfast ______ in this hotel ? (1)placed(2)served(3)done(4)start
- 17. (2) The guest is ______ with the delicious food.(1)mad(2)satisfied(3)qualified(4)comfortable
- **18.** ($\underline{1}$) ______ are drinks taken before the meal.(1)Aperitifs(2)Appetizers(3)Starters(4)House wine
- 19. (<u>3</u>)Bourbon whisky is ______ corn mash.(1)made in(2)produced with(3)made from(4)produced in
- 20. (<u>4</u>)The food in this restaurant always tastes ______.(1)popular(2)greater(3)well(4)good



- 21. (<u>1</u>)Guests usually do not leave a ______ for the waiter if the service is unpleasant.(1)tip(2)bill(3)commont(4)message
- 22. (<u>3</u>)To ______is to cook food in an oven.(1)steam(2)grill(3)bake(4)fry
- 23. (<u>4</u>)If you like something light, I would______ the sauteed cod.(1)bring(2)make(3)call(4)recommend
- 24. (1)A ______ is a mixed alcoholic drink.(1)cocktail(2)liqueur(3)wine(4)beer
- 25. (2) America, France, and Australia _____ good wines.(1)contain(2)produce with(3)use(4)serve
- 26. (3) Thank you. I think I'll ______ two glasses of champagne.(1)make(2)look(3)take(4)think
- 27. (4)Not all foreign customers _____ Chinese food.(1)care to(2)interest in(3)fond of(4)care for
- 28. (3) Excuse me. Did you order a glass of red wine _____ a beer ? (1)but(2) for(3) or(4) in
- 29. (2) Would you like to start ______ smoked duck or smoked salmon ? (1)of(2)with(3)from(4)as
- **30.** (<u>1</u>)An old-fashioned glass is used for serving whiskey _____ the rocks.(1)on(2)for(3)at(4)by
- 31. (<u>3</u>)A bottle of high-quality bourbon whiskey costs_____ least US\$50.(1)on(2)with(3)at(4)from
- **32.** (1)The restaurant owner has raised the ______ on his menu.(1)price(2)cost(3)pay(4)items
- 33. (<u>4</u>)Cound you tell me how to _____ your last name ? (1)put(2)take(3)say(4)spell
- 34. (<u>4</u>)Most guests prefer beers that are slightly _____ over those that are sweet.
 (1)spicy(2)hot(3)salty(4)bitter
- **35.** (<u>1</u>)My ______ skills are quite limited. I am really not good at cooking.(1)culinary(2)writing(3)serving(4)speaking
- **36.** (<u>3</u>)The restaurant ______ the reception dinner was held was very luxurious. You should have joined us.(1)when(2)which(3)where(4)whose
- 37. (<u>3</u>)I am craving for some Italian dishes. Is there any good place you _____?
 (1)advertised(2)mentioned(3)recommend(4)suggested
- **38.** (<u>2</u>)The Chinese always eat their meals with a pair of .(1)forks(2)chopsticks(3)spoons(4)knifes
- **39.** (<u>1</u>)Would you like me to get a _____ for your little one ? (1)high chair(2)coffee(3)bill(4)cocktail
- **40.** (<u>2</u>)I'm sorry. this table is ______. Would you prefer another one ? (1)available(2)reserved(3)ready(4)good
- 41. (<u>1</u>)We need a table _____ four.(1)for(2)at(3)by(4)in

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- 42. (2) Would you mind _____ your table ? (1) to share(2) sharing(3) share of(4) by sharing
- **43.** (<u>1</u>)How _____ bottles of wine do you need ? (1)many(2)much(3)large(4)little
- **44.** (<u>3</u>)Room Service: How ______ you like your egg ? Guest: I'd like a boiled egg.(1)could(2)should(3)would(4)shall
- 45. (<u>4</u>)What ______ of coffee do you have ? (1)cups(2)names(3)brands(4)kinds
- 46. (2)What would you _____, tea or coffee ? (1)care (2)prefer(3)insist(4)favorite
- **47.** (<u>3</u>)Pretzel goes good _____ beer.(1)on(2)in(3)with(4)to
- 48. (<u>3</u>)We'd like two pieces of apple pie ______ the dessert.(1)at(2)by(3)for(4)with
- 49. ($\underline{2}$) ______ the main course, we'd like one steak and one lamb.(1)By(2)For(3)ith(4)To
- 50. (<u>1</u>)Your order is already _____ the way, sir.(1)on(2)by(3)for(4)to
- 51. (2)Please go and get me 30 _____ of French toast.(1)cups(2)slices(3)glasses(4)loafs
- 52. (<u>1</u>)The commis cook will set the oven ______ four hundred degree.(1)at (2)by(3)with(4)for
- 53. ($\underline{2}$) ______ the fish with the lemon quarters and black olives.(1)Put(2)Garnish(3)Cut(4)Stir
- 54. (1)"Where is my stew pan"? "_____ you are."(1)Here(2)Therefore(3)Where(4)Somewhere
- **55.** (<u>1</u>)你打錯電話了。(1)You have the wrong number.(2)Your number is wrong.(3)The number you dialed is incorrect.(4)You are calling the external line.
- 56. (<u>3</u>)Martini is a kind of ______.(1)wine(2)liqueur(3)cocktail(4)beer
- 57. (<u>3</u>)I feel like ______ a glass of orange juice.(1)has(2)have(3)having(4)had
- 58. (1)A baked potato is a popular ______.(1)side dish(2)main course(3)appetizer(4)dessert
- **59.** (<u>2</u>)A flambéed cherry has Brandy poured over it to produce ______.(1)color(2)flame(3)flavor(4)taste
- 60. (<u>4</u>)Purée is a kind of ______ soup.(1)cream(2)vegetable(3)clear(4)thick
- 61. (<u>1</u>)Whenever a guest enters a restaurant, a staff member should ______ the guest warmly.(1)greet(2)meet(3)see(4)remember
- 62. ($\underline{1}$)In some cases, guests will ______ separate checks.(1)ask for (2)make for(3)ask to(4)make to
- 63. (2) This bottle ______ two glasses of beer.(1) includes(2) contains(3) takes(4) makes
- 64. (<u>2</u>)Which sense is not as a way to taste wine like a professional ?(1)Sight(2)Hearing(3)Smell(4)Taste

- **65.** (<u>3</u>)A buffet makes a ______ job easier because the guests serve themselves.(1)host's(2)guest's(3)waiter's(4)chef's
- 66. (<u>1</u>)You can leave any outgoing mail here. We will _____ them for you.(1)mail(2)postage(3)letter(4)open
- 67. (<u>4</u>)Many guests especially women, like to start their meal with a cocktail that does not contain ______.(1)fruit(2)juice(3)sugar(4)alcohol
- **68.** (<u>4</u>)Which ______ of beer do you prefer, Budweiser or Miller ? (1)sort(2)flavor(3)taste(4)brand
- **69.** (<u>2</u>)Most whiskey is made ______ Scotland, Ireland, Canada, and the United States.(1)from(2)in(3)out(4)with
- 70. (<u>2</u>)The ______ are made from a mixture of spirits and syrups, and their alcoholic content varies.(1)whiskey(2)liqueurs(3)champagne(4)aperitif
- 71. (<u>1</u>)A soup made from stock is called a ______.(1)broth(2)consomme(3)bisque(4)chowder
- 72. (2)This course serves a minimum of 4 to 5 people; I think the ______ are too large for two people.(1)parts(2)portions(3)measurement(4)pieces
- 73. (<u>4</u>)This garden salad is ______ for vegetarians.(1)loveable(2)enjoyable(3)flexible(4)suitable
- 74. (<u>1</u>)I'm afraid that an á la carte order will take some time. Do you mind _____ ? (1)waiting(2)to wait(3)wait(4)waited
- 75. (<u>4</u>)Would you like your coffee now or _____? (1)least(2)last(3)latter(4)later
- 76. (<u>3</u>)The leaf is for decoration only. It is not ______.(1)suitable(2)available(3)edible(4)moveable
- 77. (1)You can _____ the lemon and salt on the fish.(1)sprinkle(2) spread(3)marinate(4)grate
- 78. (<u>2</u>)Teppanyaki is a type of ______ food that is cooked on a large iron plate.(1)Mexican(2)Japanese(3)French(4)Chinese
- 79. (<u>3</u>)Please ______ the raw fish into this sauce before eating.(1)move(2)dig(3)dip(4)put
- 80. (<u>3</u>)Here's your lobster soup, sir. May I _____ this plate to the side ?
 (1)make(2)deliver(3)move(4)leave
- 81. (<u>2</u>)This sauce _____ lemon juice, olive oil, and soy sauce.(1)makes(2)contains(3)produces(4)reduces
- 82. (<u>2</u>)A ______ of espresso is about 30 ml.(1)cube(2)shot(3)sip(4)serve
- **83.** (<u>1</u>)An _____ glass is usually used to serve liquor on the rocks.(1)old-fashioned(2)new-fashioned(3)brandy(4)red wine

- 84. (<u>3</u>)A barperson or a ______ is a person who serves drinks in a bar.(1)host(2)waiter(3)bartender(4)stewardess
- **85.** (<u>2</u>)A Bloody Mary contains lemon juice and ______ juice.(1)orange(2)tomato(3)mango(4)pineapple

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- **86.** (<u>1</u>)Many guests prefer _____ beer to canned or bottled beer.(1)draft(2)sparkling(3)dry(4)imported
- 87. (<u>3</u>)Guest: Excuse me, waiter ? Waiter: _____.(1)What's the problem ? (2)I'm busy, sir.(3)Yes, sir ? (4)I'm sorry for the delay.
- 88. (4) The waiter ______ the guests' water glasses.(1)drank(2)poured(3)watered(4)refilled
- 89. (<u>4</u>)"______ is your meal, Madam. ? " "It's delicious."(1)Where(2)Which(3)What(4)How
- **90.** (<u>2</u>)Excuse me, waiter. I _____ my fork. Can you bring me another one ? (1)put(2)dropped(3)threw(4)disappeared
- 91. (1)It's my _____ to serve you, sir.(1)pleasure(2)pressure(3)luck(4)destiny
- 92. (2)Some restaurants do not _____ credit cards.(1)reject(2)accept(3)pay(4)receive
- 93. (<u>1</u>)I hope you _____ your meal.(1)enjoyed(2)missed(3)ate(4)delighted
- **94.** (<u>4</u>)How much does my bill _____ to ? (1)run(2)take(3)go(4)come
- 95. (1)The guest wants to ______ American Express.(1)pay with(2)pay to(3)pay from(4)pay for
- 96. (<u>3</u>)I am sorry. I will be right back _____ your order.(1)of(2)for(3)with(4)in
- 97. (<u>4</u>)An _____breakfast includes eggs, meat, pastry, and drinks.(1)Japanese(2)continental(3)Chinese(4)American
- 98. (3)She ______ fresh coffee beans every day.(1)crushes(2)removes(3)grinds(4)scrubs
- **99.** (<u>2</u>)I am looking for a ______ to open this red wine.(1)bottle opener(2)corkscrew(3)grater(4)blender
- **100.** (<u>3</u>)I'm sorry, but your credit card has been _____. Do you have another one or would you like to pay by cash ? (1)reject(2)pushed back(3)declined(4)returned
- **101.** (<u>2</u>)You should order the beef stew, it is our ____.(1)special order(2)specialty(3)famous order(4)common order
- **102.** (<u>1</u>)This restaurant's sushi is very famous, we should go early in case it gets _____.(1)sold out(2)finish(3)completed(4)sell out

- **103.** (<u>4</u>)If you are not very hungry we can order one meal and share it. The _____ are very big.(1)balance(2)size(3)plates(4)portions
- **104.** (<u>1</u>)Can you recommend a wine that goes _____ with this steak ? (1)well(2)good(3)match(4)suits
- **105.** (<u>3</u>)My 12-month old baby will be dining with us, do you have a _____ available ? (1)tall chair(2)feeding chair(3)high chair(4)low chair
- **106.** (<u>1</u>)There is a 2% _____ if you pay by credit card.(1)surcharge(2)addition(3)additional(4)more
- **107.** (<u>1</u>)The _____ is already included in the bill.(1)service charge(2)service(3)tap(4)service extra
- 108. (2)I cannot eat any prawns, because I am _____ to them.(1)avoid(2)allergic(3)eat(4)evident
- **109.** (<u>3</u>)Can I have the chicken Caesar salad with the dressing on the _____? (1)beside(2)next(3)side(4)on
- 110. (2) Today's _____ is roasted lamb chops with Greek salad.(1) unique(2) special(3) serve(4) dishes
- 111. (<u>4</u>)The fish is lightly salted and flavored with local herbs, then _____ until cooked.(1)watered(2)fired(3)charcoal(4)steamed
- 112. (<u>4</u>)Does this shop _____ credit cards ? (1)receive(2)willing(3)expect(4)accept
- 113. (<u>3</u>)Can we have a table _____ to the window ? (1)by(2)buy(3)next(4)of
- 114. (1)I'm sorry, but we are _____ booked until next Tuesday.(1)fully(2)full(3)close(4)closely
- 115. (1)I would like to change my _____ from 6pm to 7pm.(1)reservation(2)reserve(3)book(4)booked
- **116.** (<u>2</u>)Come and enjoy our ______ dinner special when dining between 4pm and 6pm.(1)early(2)early bird(3)time(4)early time
- **117.** (2)I would like whiskey on the _____.(1)glass(2)rocks(3)cold(4)warm
- 118. (<u>4</u>)I would like my steak _____.(1)middle(2)seven(3)five(4)medium
- 119. (4) You can sit at the bar while you wait for a _____.(1)space(2)chair(3)empty(4)table
- 120. (3) Would you like any drinks to _____ with ? (1) come(2) drink(3) start(4) order
- 121. (1)Excuse me, can you tell me where the _____ is ? (1)restroom(2)public room(3)to let(4)wash
- **122.** (<u>2</u>)Does this restaurant have _____ food ? (1)glutton(2)gluten-free(3)glue-free(4)gas-free
- 123. (<u>1</u>)All our VIP customers will receive a _____ bottle of wine.(1)complimentary(2)complement(3)frequent(4)complementarity
- 124. (2)Mr. and Mrs. White want the back desk. (1)does (2)don't (3)did(4)doesn't

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- **125.** (<u>1</u>)Miss Dalio wants to _____ a table at the restaurant. (1)reserve(2)have reserved(3)reservation(4)reserved
- 126. (1)He wants a dinner ____.(1)reservation(2)reserve(3)reserving(4)reserved
- 127. (3) There are still tables ______ at our branch restarants. (1) empty (2) vacancy(3) available(4) providing
- 128. (<u>4</u>)I'm sorry that we are fully tomorrow.(1)book(2)booking(3)reserving(4)to book
- **129.** (<u>3</u>)Your _____ will be by in a moment to take a meal order.(1)sous chef(2)hostess(3)waiter(4)manager
- **130.** (<u>1</u>)The reservation requested a _____ if there's one available at six.(1)booth(2)restroom(3)procedure(4)space
- 131. (<u>1</u>)I'd like to _____ a table for six for tomorrow night. Non-smoking area, please.(1)book(2)serve(3)order(4)take
- 132. (2)At the restaurant, his usual table is _____, so he has no choice but take another seat.(1)replaced(2)occupied(3)added(4)arranged
- **133.** (<u>3</u>)Sorry. All of our tables are _____ at this moment. Would you mind waiting for a while ? (1)fill up(2)taken(3)full(4)available
- **134.** (1)我喜歡靠窗的位子。(1)I'd prefer a table by the window.(2)I like to sit at the window. (3)I would like to have a table next to the window.(4)I'd prefer a table beside the window.
- **135.** (<u>4</u>)我們餐廳會為您保留三十分鐘的位子。(1)Our restaurant can keep thirty-minute table. (2)Our restaurant can keep the table for you within thirty minutes.(3)Our restaurant can be keeping the table for you for thirty minutes.(4)Our restaurant can keep the table for you for thirty minutes.
- **136.** (<u>3</u>)謝謝您的來電。我們期待見到您的光臨。(1)Thank you for calling. We look forward to see you.(2)Thank you for calling. We look forward to be seeing you.(3)Thank you for calling. We look forward to seeing you.(4)Thank you for calling. We look forward for seeing you.
- **137.** (<u>1</u>)Would you like to have _____ red wine ? (1)some (2)an(3)any (4)a
- 138. (<u>3</u>)I'd like _____ orange juice. (1)any (2)a (3)保留空白(4)an
- **139.** (<u>2</u>)Could we have another menu, please ? (1)Yes, you do. You could have one.(2)Yes, of course. I'll get one for you now.(3)Yes, we are.(4)Here you are.
- 140. (2) Waiter: _____. Guest: Yes. We will take the Valentine's special set.(1) May I show you the dessert menu ? (2) May I take your order, sir ? (3) How about a champagne cocktail ? (4) May I take your plate
- 141. (<u>3</u>)Waiter: _____. Guest: Sour cream.(1)How would you like your eggs ? (2)What would you like to order, sir ? (3)What kind of dressing would you prefer ? (4)May I take your plate

- 142. (2)Waiter: _____. Guest: Medium rare. (1)Would you like more ? (2)How would you like your steak? (3)How about a steak? (4)How about a kirsch?
- 143. (4)We have three domestic and four imported beers on . (1)full-bodied(2)delicious(3)light(4)draft
- 144. (1)Would you like to hear today's _____? (1)specials(2)seasons(3)orders(4)discount
- 145. (2)How would you like your steak ? (1)to look(2)cooked(3)to go(4)to taste
- 146. (1)您開買菜想要點什麼?(1)What do you take for appetizers?(2)What do you take for soup? (3)What do you take for the main course ? (4)What do you take for dessert ?
- 147. (2) assorted nuts (1) 汽泡葡萄酒(2) 綜合堅果(3) 綜合果汁(4) 雞尾酒
- 148. (2) champagne (1) 白蘭地(2) 香檳酒(3) 葡萄酒(4) 伏特加
- 149. (1)mineral water (1)礦泉水(2)氣泡水(3)溫泉水(4)蘇打水
- 150. (1)full-bodied(1)味道濃烈(2)全面的(3)有氣味的(4)味道過重的
- 151. (4)oyster(1)蚌(2)蛤蠣(3)章魚(4)生蠔
- 152. (1)"dry"形容酒的哪種特色?(1)不甜的(2)淡的(3)淺的(4)醇厚的
- 153. (3)draft beer(1)黑啤酒(2)淡啤酒(3)生啤酒(4)冰啤酒
- 154. (3) jasmine tea(1) 烏龍茶(2) 普洱茶(3) 香片(4) 鐵觀音
- 155. (4)chef's salad(1)凱撒沙拉(2)焦點沙拉(3)特點沙拉(4)主廚沙拉
- 156. (1)spaghetti(1)義大利麵條(2)法式長棍麵包(3)德國酸菜(4)墨西哥捲餅
- 157. (4) Waiter : Excuse Me. May I take that away, sir ? Guest : _____.(1) I'm afraid not. (2) Never mind.(3)Great.(4)Sure, go ahead.
- **158.** (2)Waiter: I'm afraid you have to pay in cash? Guest: . How much? (1)Yes, please(2)No problem(3)Certainly(4)Just a moment, please
- **159.** (3)Would you like to your coffee, sir ? (1)full(2)refuse(3)refill(4)filter
- **160.** (1)I am sorry to ______ you waiting. This is your wine.(1)have kept(2)keep(3)be keeping(4)kept
- 161. (4) Would you like to the smoked salmon, madam? (1) Have you got a rose wine? (2) I want something really filling as a main course.(3)I want something hot to start with.(4)I like the fillet steak as a starter.
- 162. (4)Could the service plate ______ away ? (1)took(2)be taking(3)take(4)be taken
- 163. (4)Would you please give me ____ glass of wine? (1)保留空白(2)some (3)an(4)a

- 164. (<u>3</u>)A: Here's one fifty. B: Thank you. That's eleven cents _____.(1)check in(2)check out (3)change (4)charge
- **165.** (<u>2</u>)The cheese on these nachos isn't _____ enough.(1)steamed(2)melted(3)boiled(4)grilled
- 166. (<u>1</u>)Can you bring table two some _____ so they can eat their dinner ? (1)silverware(2)cashier(3)napkin(4)debit
- 167. (<u>4</u>)Seniors get a _____ on food, but not on liquor.(1)vegetable(2)appetizer(3)sauce(4)discount
- **168.** (<u>1</u>)Are you all finished _____ your plate ? (1)with(2)by(3)at(4)on
- 169. (3) Is this all together, or would you like ____ bills ? (1)one(2)some (3)separate(4)another
- 170. (2)I think we'll get another order of garlic bread to ____.(1)have(2)go(3)inside(4)outside
- 171. (<u>4</u>)Do you have any _____ to dip the salmon in ? (1)pepper(2)appetizer(3)specials(4)sauce
- **172.** (<u>1</u>)We'll have coffee while we look at the dessert ____(1)menu(2)brochure(3)book(4)bill
- 173. (<u>1</u>)You can put it all on one ____, thanks.(1)bill(2)plate(3)cup(4)menu
- **174.** (2)請給我一個煙灰缸。(1)Can I take an ashtray, please? (2)Can you give me an ashtray, please? (3)Can you lend me a ashtray, please? (4)Can you take me a ashtray, please?
- **175.** (2)我的湯匙掉到地上了。可以給我一個新的嗎?(1)I fell my spoon on the floor. Give me a new one, please.(2)I dropped my spoon on the floor. Can you bring me a new one, please?(3)I dropped my spoon on the floor. Can you borrow a new one for me, please?(4)I dropped my spoon on the floor. Can you lend me a new one, please?
- 176. (3)這酒杯髒了。(1)This wine glass is not sharp.(2)This wine glass is not clean.(3)This wine glass is spotted.(4)This wine glass is bright.

二、旅館英文-191

- **177.** (<u>1</u>)I am traveling with my family of five and would like to book two ______ rooms.(1)connecting(2)communication(3)together(4)linker
- 178. (3)You can leave your _____ with the front desk.(1)self(2)guest(3)roomkey(4)check-in
- 179. (2)Laundry service takes two days, but we can also do it in one day for a 10% _____(1)entry(2)surcharge(3)service(4)more
- **180.** (2) The television _____ in my room does not work.(1)controlling(2)remote(3)click(4)link
- 181. (<u>4</u>)I think someone has _____ my bracelet ! I left it on the table in my room, but it's not there anymore.(1)robbed(2)theft(3)steal(4)stolen
- 182. (2)Could you please _____ your surname for me? (1)list(2)spell(3)slowly(4)tell
- **183.** (<u>1</u>)Can I buy some foreign _____ here or do I need to go to a bank ? (1)currency(2)current(3)dollar(4)notes
- **184.** (<u>3</u>)Do you have for $\in 100$? (1)loose(2)smaller(3)change(4)coin
- 185. (<u>4</u>)Can I have a _____ check-out ? Say at five o'clock this afternoon ? (1)delay(2)free(3)behind(4)late
- **186.** (<u>2</u>)I'm sorry, but the hotel is _____. We can help you look for another hotel nearby.(1)maximum(2)overbooked(3)limit(4)limited
- **187.** (<u>4</u>)We can____a car to take you to the exposition.(a & d sustain)(1)deliver(2)take(3)organization(4)arrange
- **188.** (<u>3</u>)我們班機已經誤點一小時了。(1)Our flight is delaying one hour.(2)Our light should be delayed one hour.(3)Our flight has been an hour delayed.(4)Our flight delayed for one hour.
- **189.** (<u>1</u>)For an _____ \$70 a night we can have breakfast sent to your room every morning.(1)extra(2)more(3)fee(4)addition
- **190.** ($\underline{4}$)Our hotel airport shuttle service will get you to the airport _____ time.(1)at(2)of(3)a(4)on
- 191. (2)Our restaurant only uses the freshest local _____.(1)mixtures(2)ingredients(3)thing(4)farm
- **192.** (<u>3</u>)If you have any _____, it is best to store it in the room safe.(1)precious(2)items(3)valuables(4)treasure
- 193. (3)Did you know some small hotels have ____? (1)lastentry(2) locked out(3)curfews(4)closures
- **194.** (<u>2</u>)If you want to save some money on accommodation, you can stay in a ____.(1)sofa(2) hostel(3)cheap(4)low season

- **195.** (<u>1</u>)Remember to return the room key when you check out, otherwise the hotel will ______ you.(1)bill(2) credit(3)bank(4)tip
- **196.** (<u>4</u>)It's a good idea to keep the hotel's _____ with you in case you get lost.(1)busyness card(2)credit card(3)ID card(4)business card
- **197.** (<u>1</u>)July is the peak season, so you better book your hotel far in_____.(1)advance(2)front(3)before(4)soon
- **198.** (<u>3</u>)The hotel has a fine dining restaurant so customers must be dressed _____(1)approximately(2)nice(3)appropriately(4)cool

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- **199.** (<u>4</u>)The hotel bar has the right not to serve anyone _____ any alcohol.(1)drank(2)drink(3)wine(4)drunk
- 200. (3)The _____ will be closed in 30 minutes, any final orders ? (1)cook(2)chef(3)kitchen(4)fire
- **201.** (<u>1</u>)It is much cheaper to get a local prepaid card, because _____ on your cellphone is very expensive.(1)roaming(2)using(3)overseas(4)abroad
- **202.** (<u>2</u>)Because it is the _____ now, we can give you 20% off the normal price.(1)busy(2)low season(3)spring(4)special
- **203.** (<u>3</u>)Would you like a room with one _____ bed or two single beds ? (1)double size(2)two bed(3)queensize(4)quiltsize
- **204.** (<u>2</u>)Your room has a _____ so you can prepare some basic meals. (1)store(2)kitchenette(3)restaurant(4)service
- **205.** (<u>2</u>)Cable television is included in the price, but the movie ______ is extra.(1)electronic(2)channel(3)number(4)cinema
- **206.** (<u>1</u>)The _____ prices do not include tax.(1)quoted(2)write(3)wrote(4)show
- **207.** (<u>4</u>)Hello, is there anyone in the hotel that _____ Japanese ? (1)talks(2)calls(3)says(4)speaks
- **208.** (<u>1</u>)You can still pay by cash, but we need a credit card number for a _____.(1)deposit(2)charge(3)credit(4)secure
- **209.** (<u>2</u>)What name is the reservation _____? (1)on(2)under(3)of(4)at
- 210. (<u>3</u>)Thank you very much for staying with us. Was everything _____? (1)happy(2)best(3)satisfactory(4)right
- 211. (4)Excuse me sir, someone ______ a package at front desk for you.(1)leave(2)night(3)remain(4)left
- **212.** (<u>1</u>)If you don't want housekeeping to change your towels every day, you can _____ your towels on the rack.(1)hang(2)hold(3)rest(4)tidy

- 213. (2)To use the telephone in your room, you need to _____ zero to get an outside line.(1)tap(2)dial(3)call(4)ring
- **214.** (<u>3</u>)To get a phone number _____ to your hotel room, simply dial 06 2317 followed by your room number.(1)through(2)vertical(3)direct(4)though
- 215. (1)Here is your change sir. Would you like a ____? (1)receipt(2)receive(3)bill(4)invoice
- **216.** (<u>4</u>)All the hotel ______ such as gymnasium, business center and swimming pool are available free of charge.(1)faculties(2)bonus(3)services(4)facilities
- 217. (<u>4</u>)The risotto was excellent, please give my _____ to the chef.(1)grateful(2)thankful(3)feel(4)compliments
- 218. (1) This red wine goes really _____ with the steak.(1)well(2)good(3)tasty(4)best
- 219. (2)I am very unhappy with the service. I want to speak to your _____.(1)higher(2)supervisor(3)above(4)manger
- 220. (<u>3</u>)The hotel ______ is very good at mixing cocktails. You should try one!(1)bar(2)alcohol(3)bartender(4)server
- **221.** (<u>1</u>)The bathroom in room 217 is _____ than the one in room 231, but it doesn't have a nice view. Which one do you prefer ? (1)bigger(2)large(3)more(4)small
- **222.** (<u>2</u>)Unfortunately, no one answered the telephone in room 512. Would you like to leave a _____? (1)massage(2)message(3)call(4)time
- 223. (3)Do you _____ if I clean your room now, sir ? (1)mine(2)want(3)mind(4)should
- 224. (<u>4</u>)Our hotel offers free _____ to guests with cars. Please inform front desk if you need this service.(1)car(2)garage(3)lot(4)parking
- (<u>4</u>)Room 672 should be very quiet, because all rooms surrounding it are
 (1)vacancy(2)free(3)left(4)vacant
- **226.** (<u>2</u>)The _____ on the third floor has chocolate bars, chips and soft drinks. (1)change machine(2)vending machine(3)automatic machine(4)ATM
- **227.** (<u>2</u>)Would it be possible to have a _____tomorrow morning ? (1)reception bell(2)wake-up call(3)registration form(4)confirmation slip
- 228. (1)Please ______this registration card.(1)fill out(2)check in(3)look after(4)settle down
- **229.** (<u>2</u>)Do you provide ______ shuttle service to the airport ? (1)complementary(2)complimentary(3)compensation(4)contemplative

- **230.** (<u>3</u>)Excue me, sir.Where is the _____? I need to change some dollars into euros.(1)baggage claim(2)house keeping(3)currency exchange(4)gymnasium
- **231.** (<u>4</u>)A: Do you have a tailor ? My coat button just came off. B: Our_____ can do simple mending for you.(1)maintenance(2)room service(3)cashier(4)laundry service
- **232.** (<u>4</u>)May I suggest our <u>laundry service</u>. We can return your laundry in a shorter time.(1)regular(2)deliver(3)routine(4)express
- **233.** (<u>1</u>)How do you _____ your bill ? In cash or by credit card ? (1)settle(2)offer(3)send(4)open
- **234.** (<u>3</u>)Do you make a _____ for staying in our hotel ? (1)preservation(2)celebration(3)reservation(4)available
- 235. (4) How long does it _____ from your hotel to the airport ? (1)get(2)make(3)set(4) take
- **236.** (<u>1</u>)Do you have a single room _____ for tonight ? (1)available(2)availability(3)amendable(4)reliable
- 237. (<u>3</u>)A guest who fails to sleep in his or her room is called _____.(1)walk-in(2)joiner(3)sleep-out(4)noshow
- **238.** (<u>3</u>)A: What is the _____ of my reservation ? B: Your reservation is confirmed.(1)state(2)statue(3)status(4)satire
- **239.** (<u>1</u>)The hotel may _____ a guest who has a reservation, when the reserved room is sold out.(1)upgrade(2)update(3)upload(4)uphold
- 240. (2)Sir, we need your _____ for a guaranteed reservation.(1)arrival(2)deposit(3)approval(4)assistance
- 241. (<u>4</u>)As for the meal programs, we offer ______for a Continental Breakfast for our guests.(1)souvenirs(2)pamphlets(3)brochures(4)coupons
- 242. (2)Can I help you _____ your luggage, madam ? (1)for(2)with(3)at(4)to
- 243. (<u>3</u>)I'm very sorry, the swimming pool is not _____now, but it opens tomorrow at 7 am.(1)valid(2)closed(3)available(4)conserved
- 244. (1) _____would you like the steak-- rare, medium or well done ? (1)How(2)What(3)Which(4)Where
- **245.** (<u>2</u>)A: What _____ of room are you looking for ? B: A double room,please.(1)mode(2)type(3)size(4)space
- **246.** (<u>3</u>)What time is breakfast _____? (1)serve(2)serving(3)served(4)service
- **247.** (<u>4</u>)The _____ will take your bags and show you to your room.(1)receptionist(2)manager(3)valet(4)bellboy
- 248. (4)The _____ is making the bed.(1)doorman(2)receptionsit(3)waiter(4)housekeeper

- **249.** (<u>2</u>)How much is the rate _____ a superior single room ? (1)of(2)for(3)in(4)with
- 250. (3) Excuse me, do you know _____ the conference room is ? (1) which(2) that(3) where(4) whose
- **251.** (<u>1</u>)The luxurious hotel is equipped with many _____, such as gyms, swimming pools, and function rooms.(1)facilities(2)fuctions(3)features(4)fancies
- **252.** (<u>4</u>)Many of the most unique and largest hotels and casinos are _____in the Las Vegas Strip.(1)locate(2)locating(3)location(4)located
- **253.** (<u>3</u>)You can go to the _____ to relax in a hot, steamy room.(1) swimming pool(2)lobby(3)sauna room(4)laundry service
- **254.** (<u>3</u>)We have a _____ of rooms and rates available to suit your needs.(1) various(2)variation(3) variety(4)vary
- **255.** (<u>2</u>)Our superior is much more spacious, and comes _____ free access to the Internet and a poolside view.(1) by(2)with(3) to (4) in
- 256. (<u>1</u>)A: Do you have any _____ now ? B: Certainly, sir. What kind of room would you like to have ? (1) vacancy(2)vacant(3) valuables(4) valid
- 257. (<u>4</u>)A: The air conditioner in my room doesn't work. B: I'll _____ someone _____ immediately.(1) provide, up(2) give, up(3) put, up(4) send, up
- **258.** (<u>2</u>)My plane to Tokyo is delayed. May I have a _____ check-out ? (1) early(2) late(3) in-time(4) temporary
- **259.** (<u>3</u>)I think I'm _____. Can you explain these items on my bill, please ? (1) over-headed(2) overheard(3) overcharged(4)over-booked
- **260.** (<u>1</u>)I'm afraid the line is busy, would you like to ____? (1)hold(2) dial(3) remain(4)maintain
- **261.** (<u>4</u>)Shall I charge it _____your room ? (1)in(2) at(3) on(4)to
- **262.** (2)Please sign your name _____ the bottom of the bill.(1)in(2) at(3) on(4)to
- **263.** (<u>4</u>)You can drop your luggage off in the ____.(1)restroom(2) laundry room(3) ballroom(4)cloakroom
- **264.** (2) What is the _____ for a single room per night ? (1)rent(2) rate(3) rend(4)rand
- **265.** (<u>1</u>)The guest in Room 321 is allergic _____ feathers.(1)to(2) by(3) at(4)with
- **266.** (<u>4</u>)A ______ is employed in a hotel to help guests arrange things, such as theater tickets and visits to restaurants.(1)chauffeur(2) valet(3) doorman(4)concierge
- **267.** (<u>1</u>)Can you put me _____ to the fitness center ? (1)through(2) though(3) over(4)transfer

- **268.** (<u>3</u>)When "Do Not _____" sign is put on the doorknob, don't make up the room.(1)Defend(2) Move(3)Disturb(4)Open
- **269.** (<u>4</u>)A: There isn't any soap in the bathroom. B: I will _____it immediately.(1)fix(2) change(3) hold(4)supply
- 270. (<u>4</u>)We are not allowed to entry the room without any authorized _____.(1)identify(2) identity(3) identifiable(4)identification
- 271. (<u>2</u>)A: May I have your _____, please ? B: I'm a Japanese.(1)occupation(2) nationality(3) gender(4)destination
- 272. (3)Room service can provide you _____ drinks and food.(1)of(2) for(3) with(4)on
- 273. (2)This is the bill for your mini-bar _____ on July 2nd, Mr. Lin.(1)convention(2) consumption(3) convenience(4)commence
- 274. (<u>3</u>)10% of tax and 10% of service charge are _____ in the bill.(1)include(2) including(3) included(4)inclusive
- 275. (<u>3</u>)If you need some more towels, please call____.(1)room service(2) maintenance(3) house-keeping(4) laundry service
- 276. (<u>2</u>)Sorry, we are _____, but I can recommend another hotel nearby.(1)regularlly-growing(2) fully-booked(3) highly-recommending(4) under-developed
- 277. (4) Free wi-fi internet is only available in the hotel _____.(1) floor(2) lolly(3) ground(4) lobby
- 278. (2) Are there any day tours operated by _____ companies ? (1) reputation(2) reputable(3) properly(4) famously
- 279. (<u>1</u>)You can _____ with the shopkeeper, you might get a 10% discount.(1) bargain(2) sale(3) discount(4) price
- 280. (3)Many 5-star hotels have _____ laundry service.(1) on-the-spot(2) in-site(3) on-site(4) by-site
- **281.** (<u>2</u>)I would like a _____ at 6:30 tomorrow morning please. (1) call wake up(2) wake up call(3) call morning(4) wake call
- **282.** (2)The ______ is on the second floor and is available 24 hours a day.(1) busy center(2) business center(3) center business(4) busy central
- **283.** (<u>4</u>)Hello, I'm in room 1205, can you please have someone bring me some _____? (1) bath things(2) miscellaneous(3) concepts(4) toiletries
- 284. (3)Can you tell me the room rate for a standard _____ room ? (1) two(2) three(3) double(4) swing
- **285.** (<u>1</u>)Sorry sir, there are no _____ for Tuesday, June 25th.(1) vacancies(2) space(3) empty(4) free

華夏國際經管顧問有限公司 Huashia International Consultant Co., Ltd. http://www.ceoic.com.tw 台南市北區西門路三段159號12樓之3 TEL:06-2207665 FAX:06-2207652

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- **286.** (<u>1</u>)Please fill out this _____ card.(1) registration(2) reserve(3) book(4) enter
- **287.** (<u>1</u>)I need to charge my camera, do you have a British to Australian _____ I could borrow ? (1) adaptor plug(2) power source(3) electric(4) wire
- **288.** (<u>3</u>)雙床房(1) double room(2) suite(3) twin room(4) single room
- 289. (4) 套房 (1) family room(2) twin room (3) double room(4) suite
- **290.** (<u>3</u>)雙人房(1) family room(2) single room (3) double room(4) twin room
- **291.** (<u>1</u>)3 人房(1) triple room(2) single room (3) double room(4) twin room
- **292.** (<u>4</u>)單人房(1) double room(2) suite(3) twin room(4) single room
- 293. (1)客房服務員(1) housekeeper(2)cashier(3)operator(4)receptionist
- 294. (3)總機(1) bell captain(2)cashier(3)operator(4)housekeeper
- 295. (4)行李員(1) housekeeper(2)cashier(3)operator(4)bellhop
- 296. (1)健身中心(1) fitness center(2)health center(3)business center(4)health club
- 297. (2)三溫暖(1)shower(2)sauna(3)bath(4)massage
- 298. (2)青年旅館(1)inn(2)hostel(3)resort(4)villa
- 299. (1)度假別墅(1)resort(2)hostel(3)motel(4)B&B
- 300. (4)民宿(1)hostel(2)inn(3)motel(4)B&B
- 301. (3)自動販賣機(1)elevator(2) ice machine(3) vending machine(4) minibar
- 302. (<u>3</u>)小型保險櫃(1)lobby(2) connection(3) safe(4) arcade
- 303. (2) 貴重物品(1) luxury boxes(2) valuables(3) cables(4) imported products
- 304. (1) duty free shop(1) 免稅商店(2) 量販店(3) 禮品店(4) 雜貨店
- 305. (3)casino(1)健身房(2)酒吧(3)賭場(4)舞廳
- 306. (1) hairdryer(1) 吹風機(2) 洗髮精(3) 浴帽(4) 浴缸
- 307. (4) laundry list(1) 酒單(2) 客房服務菜單(3) 甜點單(4) 送洗衣物清單
- **308.** (<u>1</u>)The ______is inside the cabinet.(1)laundry bag(2)mobil phone(3)morning call(4)maid
- **309.** (<u>3</u>)The hotels offers guests a full breakfast in the restaurant _____a continental breakfast in the lobby.(1)since(2)with(3)or(4)either
- **310.** ($\underline{3}$)Your room has been reserved _____4 days.(1)in(2)with(3)for(4)at

- **311.** (<u>3</u>)A: Hello. I wonder if you have a two single rooms for October 10th ? B: ______, A: That's OK.(1)How long are you going to stay ? (2)Please fill out the form.(3)Sorry, but we have only one room available.(4)I'll check if there's any flight tonight.
- **312.** (<u>1</u>)I'd like to know the status of my reservation ? (1) Your reservation is confirmed.(2) You have to pay with a credit card.(3)We only take cash.(4)We have a vacancy.
- **313.** (<u>2</u>)Please find the _____ brochure and tariff sheet.(1) appreciated(2) enclosed(3)heavy(4)included
- **314.** (<u>2</u>)Our price _____a Continental breakfast and service charges.(1) encloses(2) includes(3) contacts(4)refers to
- 315. (2) How much do you _____for laundry ? (1) cost(2) charge(3) demand(4) command

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- **316.** (<u>1</u>)A: Good morning. I'm from housekeeping.May I clean the room ? B: ____(1) Sure.I'm checking out.(2) Please come in.I'll be here, too.(3) No.I am going out.(4) That's all right.I'd like to go that way.
- 317. (<u>3</u>)A: Could you please recommend a nice restaurant for me? B: _____.(1) How far is it from here? (2) I'd like to stay in downtown.(3) The Thai restaurant around the corner is very famous.(4) I'll call and make a reservation for you.
- 318. (<u>3</u>)Operator: This is Monica Ho in Room 1213. I'd like to place a collect call to Taiwan.B: ____(1) Where is Taiwan ? (2) How many calls can you make ? (3) Please hold.(4) May I leave a message ?
- **319.** (<u>3</u>)A: I'd like to check in ? B: Do you have a _____? (1) book (2) key card(3) reservation(4) payment
- 320. (4)Could you please ______ this registration card ? (1) confirm(2) reserve(3) reset(4) fulfill
- **321.** (<u>1</u>)The room's _____ on your Visa card. Are you paying with that card ? (1) booked(2) charged(3) filled in(4) payed
- 322. (2)Can you _____ the external phone rate to my room? (1) change(2) charge(3) swipe(4) swith
- **323.** (2)A: I'd like to deposit valuables. B: _____.(1) Sure. There's a ice machine down the hall.(2) Sure. Please come to the reception and we'll take care of it.(3) Sure.We'll fix it as soon as possible.(4) Sure.All the furniture is valuable.
- **324.** (<u>2</u>)I want to check in. B: ______. (1) Are you paying with your credit card ? (2) Do you have a reservation ? (3) Do you have a single room for 3 nights. (4) Do you have any vacancies ?
- 325. (<u>1</u>)A: Room service. This is Tania. B: _____.(1) Yes. Can I have a chicken salad, please ?
 (2) Yes.Do you have CNN ? (3) Yes.Please send a repairman.(4) Yes.Please send a housekeeper.

- **326.** (<u>2</u>)If you need a sandwich and coffee, you call dial 33 for ____.(1) emergency(2) room service(3) beauty salon(4) housekeeping
- **327.** (<u>4</u>)If you have some dirty laundry, you can call ______ for help.(1) operator(2) cashier(3) restaurant(4) valet
- **328.** (2)可以用旅行支票付帳嗎? (1) Can I use credit cards? (2) Can I pay with the traveler's checks? (3) Do you take cards? (4) Do you take cash?
- **329.** (2)我要一間有淋浴設備的雙人房。(1) I'd like a double room with a bath.(2) I'd like a double room with a shower.(3) I'd like a suite with a shower.(4) I'd like a suite with a bath.
- 330. (2)We take traveler's checks. Just sign and date it. (1)我們接受信用卡,只要在這簽名及蓋章。
 (2)我們接受旅行支票,只要在這簽名及加註日期。(3)您可以使用信用卡,只要您的簽名
 即可。(4)您可以使用旅行支票,只要在背面簽名及蓋章。
- **331.** (<u>4</u>) The room's booked on your credit card. (1) 您的書和信用卡在房裡。(2) 房間桌上的書裡有您的信用卡。(3) 房費會以信用卡繳付。(4) 這個房間是以您的信用卡預定的
- **332.** (2)Did you complete your Guest Comments form? (1)您已填入您的個人資料了嗎?(2)您有 填寫顧客意見表了嗎?(3)您已完成住房登記了嗎?(4)您是否已填寫住宿登記卡?
- **333.** (2) There is a vending machine by the elevator.(1)您的房旁邊有一台電梯。(2)電梯旁有一台自動販賣機。(3)電梯的右手邊有一台自動販賣機。(4)電梯的右手邊有一台冰箱。
- **334.** (<u>1</u>)I can program a new swipe card for you. (1)我會再重新設定一張新的磁卡給您。(2)我會為 您重新設計新的節目。(3)我可以幫您製做一張新的門卡。 (4)我可以幫您設計新的房門 鑰匙。
- **335.** (<u>3</u>)You can leave your luggage here at reception. (1)您可以把行李放在置物櫃裡。(2)你可以將 行李交給門房。(3)您可以把您的行李留在服務台。(4)您可以把貴重物品放在服務台的保 險櫃裡。
- **336.** (<u>1</u>)We don't have any vacancies. We are completely _____,(1)booked(2)complimentary(3)vacant(4)closed
- **337.** (<u>3</u>)If you need to work out, we have a _____on the third floor.(1)library(2)restaurant(3)weight room(4)telephone
- **338.** (2)Please leave your used ______ in the basket and leave the unused ones on the rack.(1)dishes(2)towels(3)menus(4)keys
- **339.** (<u>4</u>)A: May I speak to Mr. Wu ? B: Mr. Wu is on another line. ____.(1)Would you like to go there ? (2)May I talk to him ? (3)Could you pick up another line ? (4)Could you hang up and try 17 ?
- **340.** (1)Can I ______ a message for Alain Charest ? (1)register(2)leave(3)fill in(4)call out

- **341.** (<u>2</u>)It's an _____ number. Dial 0 before the number for an outside line. (1)outside(2)external(3)internal(4)inside
- **342.** (2) If you want an outside line, _____ 0 before the number. (1)program(2)dial(3)repeat(4)put
- **343.** (<u>3</u>)What number are you _____? (1)speaking(2)saying(3)calling(4)mailing
- **344.** (<u>3</u>)A: Willow Motel. May I help you? B: _____. (1)Sorry. You have the wrong number. (2)Sorry. Can you repeat that ? (3)Yes, I'd like to reserve a room for this weekend.(4)Hold on, please ?
- **345.** (<u>1</u>)A: There are some problems in Room 101. Can you get someone up here ? B: ____.(1)What's wrong ? (2)Sorry. We have no vacancy.(3)Sorry.There are no more towels.(4)The repairman is downstairs.
- **346.** (<u>4</u>)A: May I speak to Lowe, please ? B: Certainly. _____. (1)What's your name ? (2)What number are you calling ? (3)Would you like to leave a message ? (4)Who's calling, please ?
- **347.** (<u>3</u>)A: Hello, can I speak to Mr. Wilson? B: I'm afraid he's not in right now. ____.(1)Do you want an outside line ? (2)Sorry to disturb you.(3)Would you like to leave a message ? (4)You have the wrong number.
- **348.** (<u>1</u>)A: Do you have a room for three nights ? B: Sorry. ____. (1)We have no vacancy tonight.(2)I want to check in.(3)I don't have your name on the computer.(4)We have enough room here.
- **349.** (<u>1</u>)十二月。(1)December(2)October(3)November(4)September
- **350.** (2) 稍等,我會幫您轉接。(1)Just a moment.I'll call.(2)Hold on.I'll put you through.(3)Just a minute.I'll repeat that.(4)Hold on.I'll exchange it for you.
- **351.** (2)你可以把重要物品放在保險櫃裡。(1)You can put your valuables in the closet.(2)You can put your valuables in the safety deposit box.(3)You can close your valuables in your safe.(4)You can leave your valuables in the reception.
- **352.** (<u>2</u>)Excuse me.The bathroom ceiling is leaking.(1)You have to go to the Lost and Found.(2)I'm sorry. We'll send someone over right away.(3)Thanks.We'll call the police.(4)Thanks.We'll send dinner over right away.
- **353.** (2) There is a problem with my room key. It doesn't _____. (1)use(2)swipe(3)vleave(4)work
- **354.** (<u>4</u>)The black side of the room card goes in the _____. Then you turn it slowly. (1)fax(2)hallyway(3)collect (4)slot
- **355.** (<u>1</u>)A: I am having problems with my bathroom. B: ____(1)What exactly is the matter ? (2)The switch is just next to the door.(3)You can just insert the card in the slot.(4)You can turn off the lights.

- **356.** (<u>2</u>)A: The drain in our sink is clogged up with hair. B: _____.(1)I'll make sure the room attendant stopped it.(2)I'll send a housekeeper to unclog it.(3)I'll send a hairdresser to take care of it.(4)I'll supply it immediately.
- **357.** (<u>1</u>)A: The airconditioner in my room doesn't work.B: ____.(1)Sorry.I'll send a room attendant to help.(2)It is not very hot today.(3)I have no idea either.(4)Breakfast is served from 7:00.
- **358.** (<u>1</u>)A: My room smells. B: _____.(1)Sorry.If you'd like to change the room, I can arrange it.(2)OK. We will send a plumber.(3)Thanks. We have flowers by the bed.(4)OK.I'll follow up on this matter.
- **359.** (<u>1</u>)A: Laundry Department.May I help you ? B: ____.(1)My shirt has faded.(2)There is not much pressure in the shower.(3)The chain in the tub is broken.(4)The air conditioner isn't working.
- **360.** (<u>2</u>)A: I sent a sweater to the laundry but now it has shrunk in half! B: ____.(1)We'll fix it as soon as possible.(2)We'll refund the cost of the laundry.(3)Please call again.(4)What is the size now ?
- **361.** (<u>1</u>)A: I sent a sweater to the laundry but it is never returned. B: _____.(1)Sorry. We'll do our best to find it.(2)Sorry. We'll send a plumber right away.(3)You can call the housekeeping for help.(4)I'll contact maintaenance right away.
- **362.** (<u>1</u>)A: You forgt to starch my shirt. B: _____.(1)Sorry. We'll call the laundry to take care of it.(2)Sorry. We'll call the maintenance to take care of it.(3)Sorry. We'll contact the housekeeping for you.(4)Sorry.We'll sew on new bottoms.
- **363.** (<u>4</u>)A: My three-piece suit is badly pressed! B: ____.(1)Yes. Please dial 9 for help.(2)We'll mend the damage.(3)We can sew new ones.(4)I'll send someone to fetch it and press it again.
- 364. (<u>1</u>)A: The TV and the air conditioner don't work. B: ____.(1)Sorry. We'll send the repairman right away.(2)Sorry. We'll send the housekeeper right away.(3)Sorry. We don't have any cable TV.(4)Sorry. We have no vacant room tognight.
- **365.** (2)A: The toilet doesn't flush. B: _____.(1)馬桶阻塞(2)馬桶無法沖水(3)水管不通(4)沒有衛生紙
- **366.** (<u>1</u>)I can't turn off the faucet.(1)水龍頭無法關閉(2)馬桶漏水(3)水龍頭沒水(4)我無法打開水龍頭
- **367.** (1) The drain in the sink clogged up.(1)洗手台的排水阻塞(2)地板的排水阻塞(3)洗手台的水停了(4)排水管的水會冒上來

三、觀光英文-133

CE③ 國際認證中心

- **368.** (<u>2</u>)We have to work out the _____ before booking the flight.(1)destination (2)itinerary(3)attraction(4)schedule
- **369.** (<u>3</u>)I've been traveling for months, and Taiwan will be my next _____. (1)journey (2)travel (3)destination (4)trip
- **370.** (<u>2</u>)Normally we have to apply for a _____ before visiting a foreign country.(1)boarding pass(2)visa (3)residence permit (4)driver' s license
- **371.** (<u>1</u>)It's essential that you _____your passport six months before its expiration date.(1)renew(2)change(3)invalidate(4)postpone
- **372.** (<u>4</u>)A visa is normally ______ for a specific purpose, so you may be asked to make another visa application if you want to enter this country again.(1)signed (2)distributed (3)printed(4)issued
- **373.** (2) The direct flight to Taipei was fully _____. Would you mind taking a connecting flight instead ? (1)preserved (2)booked (3)checked(4)required
- **374.** (<u>3</u>)I have reserved a seat in Coach Class. What do the underlined words mean ? (1)First Class(2)Business Class(3)Economy Class(4)Commercial Class
- **375.** (<u>2</u>)We will make a _____ at Shanghai airport as Shanghai is our port of entry in China.(1)concession(2)connection (3)transformation(4)departure
- **376.** (<u>1</u>)I've asked my secretary to _____ my flight to an earlier date due to an unexpected meeting.(1)reschedule (2)book(3)preserve(4)reserve
- 377. (<u>3</u>)I would like to have all the traveler's checks coming in small ____.(1)values
 (2)worth(3)denominations(4)quantities
- **378.** (<u>4</u>)Please show me the way to the check-in _____for China Airline.(1)kiosk(2)board (3)flight(4)counter
- **379.** (<u>4</u>)It's very common for most airlines to _____ their flights, for not all air passengers take their flights as scheduled.(1)delay (2)postpone(3)rearrange(4)overbook
- **380.** (<u>3</u>)Because of overbooking, some of the air passengers were ______from the flight.(1)connected (2)boarded(3)bumped(4)cancelled
- **381.** (<u>2</u>)Sorry sir, seats are all booked. Would you like to fly _____? (1)stand-up (2)standby(3)stand-off(4)standstill
- **382.** (<u>2</u>)If you prefer _____ the scenery during takeoffs and landings, you should ask for a window seat on the flight.(1)putting off(2)checking out(3)setting up(4)turning on

- 383. (3)How many _____are you checking in ? (1)baggages(2)luggages(3)bags(4)all of the above
- **384.** (<u>1</u>)According to the airline's baggage policy, all economy class passengers will be granted a free baggage _____of up to 20 kilos. (1)allowance(2)rate(3)assignment(4)facility
- **385.** (<u>4</u>)Despite the measures to simplify passenger _____ procedures, the airport security has never been compromised.(1)service (2)renovation(3)innovation(4)clearance
- **386.** (<u>1</u>)Even metal dentures have a risk of _____ the metal detector, so you had better remove them before heading off to the airport.(1)setting off (2)getting off (3)taking off(4)putting off
- **387.** (<u>2</u>)If passengers trigger the metal detector as they walk through it, they will get thoroughly.(1)fined(2)frisked(3)arrested(4)seated
- **388.** (<u>3</u>)We are in _____ at Hong Kong airport, so we don't need a visa.(1)layover(2)stopover(3)transit(4)transfer
- **389.** (<u>2</u>)There wasn't an international transit zone, so we had to _____immigration and customs before proceeding to the terminal for our connecting flight.(1)declare (2)clear (3)transfer(4)claim
- **390.** (<u>1</u>)Transit passengers arriving at and departing from different _____ need a longer stopover to catch their connecting flights.(1)terminals(2)departure halls(3)observation decks (4) visitor' s terraces
- **391.** (<u>1</u>)Though it's a direct flight, you will still have two ____.(1)layovers(2)intersections (3)terminals(4)stays
- **392.** (<u>3</u>)Passengers are requested to put their carry-on luggage in the _____.(1)lavatory (2)galley(3)overhead compartments (4)seat pocket
- **393.** (<u>4</u>)After seating all the passengers, the _____ will perform the pre-flight safety briefing to the passengers.(1)captain(2)pilot (3)ground staff(4)flight crew
- **394.** (<u>3</u>)Please put your seat back in the upright position. We will be _____ soon.(1)flying(2)boarding (3)taking off(4)turning off
- **395.** (<u>1</u>)As usual, the captain will welcome the passengers _____ with a brief speech.(1)aboard(2)abroad(3)board(4)boarding
- **396.** (<u>2</u>)We are now entering an area of ______. For your own safety, please return to your seats and make sure that your seatbelts are securely fastened until the Captain turns off the "Seat Belt" sign.(1)disruption (2)turbulence(3)commotion(4)riot
- **397.** (<u>2</u>)I have a fear of flying, for the _____ of the flight always causes me nausea.(1)attitude(2)altitude(3)aptitude(4)gratitude
- **398.** (<u>4</u>)If you feel nauseous on board a flight, you may need a(n) ____.(1)blanket (2)headphone (3)tray table(4)airsickness bag

- **399.** (<u>2</u>)I feel like vomiting. Do you know how to treat ______caused by airsickness ? (1)air pressure(2)nausea(3)turbulence (4)appetite
- **400.** (<u>3</u>)I'm sick of the food. It makes me feel like ____.(1)throwing away(2)throwing out(3)throwing up(4)throwing off
- **401.** (<u>1</u>)If you are traveling to another country with _____ items, you are obliged to fill out the customs declaration form before going through the customs.(1)dutiable(2)prohibited(3)contraband(4)perishable
- **402.** (<u>4</u>)Please fasten your seat belts as we will be soon _____ at Kennedy International Airport.(1)flying(2)bouncing(3)taxiing(4)landing
- **403.** (<u>3</u>)Don't forget to collect your <u>before you disembark the plane.(1)headphones(2)blankets</u> (3)personal effects(4)magazines
- **404.** (<u>2</u>)Passengers will have to go through the ______for passport inspection before going to claim their luggage.(1)emmigration(2)immigration(3)customs(4)quarantine
- 405. (<u>3</u>)On your arrival, you will have to proceed to the passport control with your passport and disembarkation card ready before _____ your luggage.(1)delivering(2)reporting(3)claiming (4)weighing
- **406.** (<u>1</u>)I checked in three bags, but I could only find this one on the _____for my flight.(1)carousel(2)scale(3)terminal(4)flight information monitor
- **407.** (<u>2</u>)You could pass through the customs faster if you have nothing to .(1)report(2)declare(3)deduct(4)announce
- **408.** (<u>4</u>)You have to pay for the taxable items. Otherwise, we'll have to ______ them.(1)clear(2)identify(3)report(4)confiscate
- **409.** (<u>2</u>)Passengers are asked to consult with _____ personnel if they have any concern about their health status.(1)airline ground staff (2)quarantine(3)security(4)aircraft cabin
- **410.** (<u>3</u>)Foreign visitors are encouraged to make use of the airport _____service, for it's cheap and accessible as well.(1)wake-up(2)room(3)shuttle(4)laundry
- **411.** (<u>1</u>)If you want to buy the local ______, you can do it right at the airport with a bank.(1)currency(2)charge(3)note(4)credit
- **412.** (<u>2</u>)A(n) _____ is a single point where two lines meet or cross each other.(1)roundabout(2)intersection (3)curbside(4)crosswalk
- **413.** (<u>3</u>)You always have to get your driver's license and _____ ready if you need a car rental service.(1)gas(2)mannual(3)registration(4)credit card

- **414.** (<u>4</u>)You may encounter a hefty drop-off _____ for your car rental, if you have different pickup and drop-off locations.(1)rates(2)tariff (3)taxes(4)surcharges
- 415. (<u>3</u>)May I _____ the car rental at the airport ? (1)get on (2)fill up(3)drop off (4)take off
- **416.** (<u>2</u>)The rate for a standard car is 100 dollars plus tax per day with a(n) _____ charge of ten dollars per mile.(1)adding(2)additional (3)addition(4)limiting
- **417.** (<u>1</u>)Actually I'm traveling on a budget, so I don't think a ______ is affordable to me.(1)convertible(2)negotiable(3)portable(4)perishable
- **418.** (<u>3</u>)You have every right to _____ the violation in the court of law If you think you didn't break the traffic regulation. (1)make(2)offend(3)contest(4)break
- **419.** (<u>2</u>)You have to pay a(n) _____driving on a superhighway in Taiwan.(1)fare(2)toll (3)tax(4)admission
- **420.** (<u>1</u>)The train is now _____. Don't come too close to the edge of the platform.(1)pulling in(2)pulling out of(3)pulling over(4)pulling aside
- **421.** (<u>2</u>)I'm afraid you are going the wrong way. You should take a train going in the opposite ______.(1)transition(2)direction(3)platform(4)selection
- **422.** (<u>3</u>)Taxi ______vary according to the length of the distance traveled.(1)costs(2)fees(3)fares(4)expenses
- **423.** (<u>4</u>)You have to prepare the exact amount of money, because they don't carry _____.(1)check(2)bill(3)cash(4)change
- 424. (2)I'm on the wrong bus, sir. Could you please _____ me off ? (1)get(2)let(3)put(4)take
- **425.** (<u>1</u>)Is the taxi fare calculated based on the taxi meter or you run on a ______ fare basis ? (1)flat(2)floor(3)instant(4)unusual
- **426.** (<u>3</u>)Would you please come and pick me up at the central station. I'm afraid I am____.(1)missing(2)somewhere(3)lost (4)waiting
- **427.** (<u>4</u>)I need someone to help _____ when I'm driving in a new city.(1)show(2)correct(3)point(4)navigate
- **428.** (<u>2</u>)I'm afraid you are _____. In fact, the museum is that way. (1)way around(2)way off(3)far away (4)far out
- **429.** (<u>3</u>)You just go______the street for three more blocks, and then take a left. After going past a drug store, you will come to the post office.(1)past(2)across(3)along(4)around
- **430.** (<u>1</u>)Let's go to the tourist information office to pick up some_____for sightseeing.(1)brochures(2)manuals(3)instruments(4)fees

- **431.** (<u>4</u>)In order to make the best of the trip, you should visit the tourist information office for travel details on the local ______.(1)brochures (2)maps(3)itineraries(4)attractions
- **432.** (<u>2</u>)I'd like to visit the main modern _____ of Taipei city. Do you think I can make it in one day ? (1)destinations(2)attractions(3)journeys(4)sightseeing
- **433.** (<u>2</u>)Is there still a(n) _____ for the half-day city tour ? (1)booking(2)opening(3)availability (4)reservation
- **434.** (<u>3</u>)We joined a bus tour of the suburbs becausewe believed it would be a wonderful experience to see the beautiful mountain _____ from the bus window. (1)trek(2)voyage(3)scenery(4)journey
- **435.** (<u>2</u>)The Great Wall in China is a renowned cultural _____ in the world. (1)view(2)heritage(3)ruin(4)landscape

華夏國際經管顧問有限公司 Huashia International Consultant Co., Ltd. http://www.ceoic.com.tw 台南市北區西門路三段159號12樓之3 TEL:06-2207665 FAX:06-2207652

- **436.** (<u>1</u>)It's been my dream to go on _____ to Africa. I'm longing for seeing rhinos, giraffes, and elephants in the wild.(1)safari (2)guide(3)quarantine(4)vaccination
- **437.** (<u>1</u>)I highly recommend that you join a half-day ______ to the nearby scenic spots.(1)excursion(2)expedition (3)journey(4)trip
- **438.** (<u>4</u>)Savory and delectable, traditional Taiwanese ______ is fascinating to lots of foreign tourists.(1)architecture(2)art(3)opera(4)cuisine
- 439. (<u>3</u>)If you want to experience a different aspect of life in Taiwan, night markets are definitely a must-go place, where you can sample all kinds of local
 _____.(1)eateries(2)nutrients(3)delicacies(4)diners
- **440.** (<u>2</u>)I was so fascinated by the _____ of the Egyptian mummies. They are so well preserved.(1)admissions(2)exhibits(3)institutions(4)inhibition
- 441. (<u>1</u>)We're planning on _____ some snorkeling in Australia for three days.(1)doing(2)playing(3)taking(4)making
- **442.** (<u>3</u>)Haunted house, merry-go-round, swing ride, and free fall are all popular recreation ______ at the amusement park.(1)sites(2)bumpers(3)facilities(4)zones
- **443.** (<u>1</u>)Which of the following is a kind of recreation facility at the amusement park ? (1)carousel (2)lollipop(3)candy floss(4)popcorn
- **444.** (<u>2</u>)Halloween is an important _____celebrated mainly in western countries.(1)religion(2)festival(3)brochure(4)reunion
- **445.** (<u>1</u>)How much is the _____for the museum ? Do foreign tourists have a discount on Monday ? (1)admission(2)fare(3)rate(4)expense



- **446.** (<u>4</u>)Are we allowed to enter the theater during a(n) ______ if we are late for the show ? (1)intersection (2)interception(3)interruption(4)intermission
- **447.** (<u>4</u>)The theater begins _____ at 7:00 pm, so you'd better hurry up.(1)seated(2)to seat(3)to seating(4)seating
- **448.** (<u>1</u>)People usually buy some _____ for their family and friends when coming back from abroad. (1)souvenirs(2)amusement(3)entertainment(4)gallery
- **449.** (<u>3</u>)Do these gloves ______darker colors, such as black or purple ? (1)come to(2)come or(3)come in(4)come with
- **450.** (<u>2</u>)As a tourist, you should know how to _____ at night markets.(1)exhibit(2)bargain(3)display(4)demonstrate
- **451.** (<u>4</u>)The emerald ring is out of my price range. Can the price _____ any lower.(1)decrease(2)reduce(3)deduct(4)go
- **452.** (<u>1</u>)If you pay less for something that is worth more, you really get it _____.(1)for a song(2)for a buy(3)for a price(4)for a bargain
- **453.** (<u>2</u>)You'd better make sure that the pair watches you are interested in come with a(n) .(1)proof(2)warranty(3)promise(4)title
- **454.** (<u>4</u>)Actually I'm looking for a dinner jacket. Do you _____ formal wear ? (1)deal(2)transact(3)purchase(4)carry
- **455.** (<u>3</u>)You've lost some weight, so you'll have to _____your skirt.(1)break in(2)let out (3)take in (4)cut down
- **456.** (<u>3</u>)Don't forget to secure a ______ after paying for your purchases at the check-out station.(1)bill(2)check(3)receipt(4)quotation
- **457.** (<u>1</u>)I'm a foreign tourist and I've just bought a necklace for \$200. Can I get a tax _____ at the airport ? (1)refund (2)discount(3)resurrection(4)exemption
- **458.** (<u>4</u>)How much will the _____ be if I send it by express mail ? (1)souvenir(2)present(3)gift(4) postage
- **459.** (<u>2</u>)I need some small _____ to make a phone call using the pay phone.(1)denomination(2)change(3)bill(4)note
- **460.** (<u>3</u>)It's less expensive to send the books by _____. (1)airmail(2)registered mail (3)surface mail (4)courier
- **461.** (<u>2</u>)If you have unfortunately experienced property _____, file a report with the police immediately.(1)flaw(2)theft (3)damage(4)shortage

- **462.** (<u>1</u>)John is not feeling well, so Mandy is taking him to the _____now.(1)clinic(2)pharmacy(3)drug store(4)ward
- **463.** (<u>4</u>)He has been diagnosed with food _____. The doctor gave him a prescription to help alleviate the symptoms.(1)shortage(2)digestion(3)malnutrition(4)allergy
- **464.** (<u>2</u>)He was diagnosed with a respiratory _____. The symptoms include cough, runny nose, and sore throat.(1)flu(2)infection(3)illness(4)fever
- **465.** (<u>4</u>)Don't worry. It's a common _____ of travelers. Take more rest and drink more water, and you will get over in a couple of days.(1)prediction(2)operation(3)situation(4)complaint
- **466.** (<u>3</u>)You will be given all the instructions you need once you get the ______ filled at the pharmacy.(1)medication(2)remedy(3)prescription(4)ulcer
- **467.** (<u>1</u>)I know he doesn't have a clinic appointment, but this is a(n) _____.(1)emergency(2)migraine(3)disease(4)ambulance
- **468.** (<u>1</u>)August is a great time to visit Spain, because there are so many interesting _____.(1)festivals(2) places(3)tours(4) seasons
- **469.** (<u>4</u>)Be careful of _____ whenever you are in crowded areas.(1)pickers(2) small pickers(3)crimes(4)pick-pockets
- **470.** (<u>3</u>)This map shows you the location of all the historical _____ in the city.(1)moments(2) builds(3)monuments(4)marks
- **471.** (<u>1</u>)If you plan to visit developing countries, you must take the relevant _____, otherwise you may get sick.(1)vaccinations(2) medic(3)doctor(4)medical
- **472.** (<u>3</u>)I bought this shirt yesterday, but it is too small. Can I _____ it ? (1)bring(2) break(3)exchange(4)get
- **473.** (<u>3</u>)I fell down the stairs and injured my leg. Can you take me to the nearest _____? (1)hospitality(2) hospitable(3)hospital(4)nursing
- 474. (<u>4</u>)Is it _____ to tip taxi drivers in this country ? (1)habit(2) customer(3)habitually(4)customary
- **475.** (<u>2</u>)The open-air market is down this street on the right, near the third _____.(1)interaction(2) intersection(3)across(4)price
- 476. (2) Is there a _____ so I can leave my coat and bag ? (1)location(2)cloakroom(3)clothed(4)receiver
- **477.** (<u>2</u>)My flight back to Queenstown was suddenly canceled . Fortunately the airline ______ me.(1)compared(2)compensated(3)pay(4)fined
- **478.** (<u>3</u>)You must wear a _____ when you are on the ferry.(1)float jacket(2)air vest(3)life jacket(4)air jacket



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- **479.** (<u>4</u>)Is Amsterdam's _____ drinkable ? (1)kitchen water(2)house water(3)free water(4)tap water
- **480.** (4) What local ______ would you recommend we try ? (1) delicious(2) tastes(3) eatings(4) delicacies
- 481. (2)It's not safe to take the pram on the escalator, please use the _____.(1)escalator(2)lifted(3)elevator(4)elevate
- **482.** (3) What do I need to purchase a _____ SIM card ? (1)advancedpay(2)pre-purchase(3)prepaid(4)portable
- 483. (1) Are you sure you want to go on this boat? You got _____ last time.(1)seasick(2)dizzy car(3)sea dizzy(4)dizzy sick
- 484. (2)Do you have a medium sized car with _____ transmission available for rent ? (1)self(2)automatic(3)automated(4)hand
- **485.** (1)The shop around the corner sells unique .(1)souvenirs(2)surveys(3)shoppings(4)memorables
- **486.** (1)If you have your passport with you, you can buy _____.(1)duty-free(2)free-duty(3)duty(4)free-tax
- **487.** (3)Is it ______ to give tips in Canada ? (1)culture(2)custom(3)customary(4)habit
- **488.** (4)Good news sir, you have been to business class.(1)graded(2)improved(3)promote(4)upgraded
- 489. (2) _____ in containers over 100ml will not be permitted through security.(1)Water bottles(2)Liquids(3)Bottles(4)Carry
- **490.** (3) What is the weather _____ for tomorrow ? (1) temperature(2) degree(3) forecast(4) sunny
- 491. (3)Flight number AB532 has been _____. It is now scheduled to take off at 8:50pm.(1)take off(2)change(3)delayed(4)land
- **492.** (4) This is the _____ call for flight number AB733 to Tokyo.(1)bus(2)ticket(3)one(4)call
- 493. (1)Do you have any check-in luggage? (1)Yes, I have two.(2)Yes, I have too.(3)Yes, I haven't.(4)Yes, I would love to.
- **494.** (2)I'm sorry sir, but your carry-on _____ is overweight.(1)person(2)luggage(3)plane(4)movie
- **495.** (2)What is the _____ of your visit ? (1)why(2)purpose(3)because(4)person
- **496.** (1)How long will you be _____ in Tokyo ? (1)staying(2)moving(3)flying(4)landing
- **497.** (2)Can I _____ your passport and boarding pass ? (1)look(2)check(3)book(4)give
- **498.** (4)Please take out your laptop _____ and put it here.(1)phone(2)wallet(3)metal(4)computer



- **499.** (<u>4</u>)Boarding will commence in five minutes. We will _____ passengers seated in rows 20 to 30 first.(1)come(2)go(3)start(4)board
- **500.** (<u>3</u>) with young children are also welcome to board first.(1)Planes(2)Airports(3)Passengers(4)Babies